

ELECTRICITY AND GAS REVIEW SERVICE

Free of Charge to FSPA Members

Most commercial users are “tied in” to energy contracts, even though many people are not aware of the contract, which can often have been in existence for many years.

Most contracts contain “automatic renewal” clauses which means that if no instructions have been issued to the contrary, strictly in accordance with the small print terms, the contract will simply continue indefinitely, but with the tariffs often increasing at each anniversary.

Just to make things a bit more complicated each supplier’s terms and conditions are entirely different, requiring different notice periods or quoting different renewal procedures for different supplies. It is not unusual at all for a business user to have several different meters, using several different suppliers all with varying rules. .

It is rarely cost effective in our experience to break such utility contracts, as the penalties incurred are generally, and deliberately, quite prohibitive to make it difficult for customers to change.

Spiral Group is an entirely independent company registered as accredited brokers with a selection of utility suppliers including N Power, E-ON, Scottish Power, British Gas, Total Energy, Scottish & Southern and Good Energy amongst others through which we can source a range of different supply options for our clients.

Our normal service for clients reflects the issues outlined above and includes: -

- Establishing Contract renewal dates and Notice termination requirements for the existing suppliers being used.
- Raising suitable diary, reminding clients of notice timescales and providing pre-prepared Termination letters.
- Reviewing the market generally, upon receipt of the existing suppliers’ renewal terms, to “test” the competitiveness of their proposal and to generate a range of alternative options.
- Generating new Contract paperwork as required, up to the point of signature, then liaising with suppliers as necessary to ensure a swift and smooth implementation.
- Diarising for expiry of any new contracts then repeating the whole process again.

Time is at a premium for all businesses these days but our service is deliberately structured to at least take one headache away.

Our aim is to offer a fully comprehensive “energy management service” and best of all the service which is outlined above, is offered FREE OF CHARGE for FSPA members and without any obligation.